

KIRK R. NUGENT

Technology Architecture & Integration | Quality Assurance Management

Results-focused, versatile, and accomplished professional, offering solid expertise within the field of global IT delivery and project management



(202) 802-5998



kirknugent@gmail.com



162 Sagebrook Drive Madison, Alabama 35757

EXECUTIVE SUMMARY

- 15 years as a hands-on Solution Architect and a Technical Project Manager driving enterprise applications strategic planning, roadmaps, application technical architecture & design, and leading company-wide strategic imperative projects to meet business dynamics and market challenges.
- Proven track record in building and managing highly talented and productive development teams. Team successfully delivered many value added business critical multi-million dollar projects modernizing and automatic business processes and operations increased productivity and reduced operational resource cost.
- Articulate communicator, with outstanding communication, interpersonal, organizational, and time management aptitudes.

CORE COMPETENCIES

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|---------------------------------|--------------------------------|-------------------------------------|
| • Solution Architecture Designs | • Quality Assurance | • Root-Cause Analysis |
| • IT Governance | • Technical Support | • Information Technology Management |
| • Project Management | • Budget Administration | • Cross-functional Collaboration |
| • Agile Methodology (SCRUM) | • Software Development (SDLC) | • Resource Vendor Management |
| • Policy Development | • User Requirements Consulting | • Performance Management |

PROFESSIONAL EXPERIENCE

Chief Information Officer

Aug. 2015 – Present

Oakwood University Huntsville, AL. USA

- Provide vision and leadership for developing and implementing efficient, innovative and cost effective technology solutions for the entire campus; coordinate activities in such fields as electronic data processing, information systems, systems analysis, and computer programming.
- Serve as a member of the President’s Council, supervise the AVP for technology and report to the President; chair the University-wide IT Management Council.
- Control IT operational budgets and expenditures; direct daily operations of department, analyzing workflow, establishing priorities, developing standards and setting deadlines.
- Recruit, hire, train and supervise staff, or participate in staffing decisions. Consult with users, management, vendors, and technicians to assess computing needs and system requirements.
- Identify and implement best practices for optimizing infrastructure and operations costs, improving system performance, and ensuring service-level requirements are met.

Information Technology Director

Aug. 2011 – Aug. 2015

Seventh-Day Adventist Church Southern Africa Division Pretoria, South Africa

- Instituted project-management policies and procedures to create PMO model to control projects, resulting in standardized system to define, categorize, and track projects.
- Established Information Technology as a Department in the organization. sourced, hired, and trained IT personnel for Union Offices; developed and maintained new employee Orientation for all IT Access and Equipment.
- Maintained, updated, and sourced all IT Contracts for products, services, and support; managed expenditure of IT Budget; directed selection, procurement, and implementation of significant IT initiatives.
- Recommended, implemented, and supported Division-wide IT Solutions, such as: SunPlus, SDA GAN (VoIP), eDocs, E-mail Servers, ACMS, NetAdventist, Video Conferencing, LiveStream, Internet Speed Minimum Requirement, etc.

SunPlus Information Technology Director **Jan. 2008 – Aug. 2011**

Seventh-Day Adventist World Church HQ Silver Spring, MD. USA

- Developed an automated Installer for SunPlus Client and Server Software. Provided Technical Support to all SunPlus Sites world-wide using the Illient Service Request System.
- Trained all Seventh-day Adventist Division IT Directors on the proper setup, maintenance, and support for the SunPlus System.
- Setup and Maintained SunPlus Department Network and Servers; coordinated SunPlus Accounting Service Centers (SASC) IT Infrastructure for the satellite office in Manila, Philippines.
- Liaison with the Seventh-day Adventist World Church HQ IT Department on different tasks as they relate to the SunPlus System.

Market Data Services, Analyst **Aug. 2005 – Jan. 2008**

T. Rowe Price Investment Technologies Baltimore, MD. USA

- Supported appx.100 traders in 7 different countries directly; handled a myriad of software related problems.
- Led contact for all Market Data Services Applications; ordered all new equipment (servers, circuits, software, etc.).
- Provided direct support for this equipment and offering documentation and tutorials.
- Supported various trading applications which included Bloomberg, Bridge/Reuters Station, Charles River Management System, Macgregor XIP (Merrin), and Electronic Communication Network

PRIOR EXPERIENCE

• **Workstation Support Specialist** **Jan. 2004 – Aug. 2005**

T. Rowe Price Investment Technologies Baltimore, MD. USA

• **ODIN Support Technician** **Aug. 2002 – Jan. 2004**

NASA- Goddard Space Flight Center Greenbelt, MD. USA

EDUCATION HISTORY

• **Bachelors of Science in Engineering Technology** **May. 2002**

Andrews University Berrien Springs, MI. USA | **Major:** Management

EXTRACURRICULAR ACTIVITIES

- Co-Founder AdventSeat.com, Adventist Church Location Directory 2012
- Ordained SDA Elder, Miracle Temple Church in Baltimore MD. 2010
- Co-Founder YourKomposition.com LLC, Web Design & Photography Firm 2009
- Ordained SDA Deacon, Miracle Temple Church in Baltimore MD. 2008
- Computer Learning Center Director, Miracle Temple Church in Baltimore MD., 2003 – 2005
- Music Director, Not By Chance Ministries of Berrien Springs MI., 1998 - 2002
- President, Beta Phi Alpha INC. Alpha Chapter in St. Joseph MI. 1998 – 1999

REFERENCES

Available upon request